

08/29/2007

Re: Windsor Log Home Restoration Job on Goose Island

Dear Earl,

I just wanted to tell you that I've been dealing with builders and contractors too many times. I think it's important for you to know that I've never dealt with anyone who wants to do the job 100% right and will go the extra length to make the homeowner happy. That is until my dealings with you. You and your crew really are people who have pride in their workmanship and really live up to and beyond what the contract calls for. If something was left out of the contract or wasn't addressed properly, you did what was needed. I know this cost you time and money. I also believe that if problems arise later that you will make it right.

If I can ever be of help to you in obtaining future jobs, please do not hesitate to have them contact me

Thank you again for doing an excellent job.

Sincerely,

A handwritten signature in cursive script that reads "Wilson".

Wilson Vickers